



<u>مركز المساعدة > Last User Message Variable</u> < مركز المساعدة > اقتراحات

Last User Message Variable Collecting Feedback

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We are aware of the variables <dp:last-reply /> and <dp:agent-reply /> which include the last message only, and the <dp:ticket-history > which includes the complete history with all messages. We would like to add just the ?last one user's message, can this be added