Deskpro

JIRA integration - carry over text Collecting Feedback

- M Massimo
- **اسم المنتدى:** Feature Request#

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually. which is not ideal

تعليقات (٢)

Michael W MW.
منذ 8 سنوات
I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted.
Brandon C Allen BA
منذ 5 أشهر
This would be useful for my company as well