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## JIRA integration - carry over text Collecting Feedback

- M Massimo
- اسم المنتدى: # Feature Request

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually. which is not ideal

### تعليقات (٢)

.MW Michael W

منذ 8 سنوات

I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted

BA Brandon C Allen

منذ سنة

This would be useful for my company as well