



[Feature Request](#) > [JIRA integration - carry over text](#) < [مركز المساعدة](#) < [اقتراحات](#)

JIRA integration - carry over text Collecting Feedback

- M Massimo
- اسم المنتدى: # Feature Request

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually. which is not ideal

تعليقات (2)

.MW Michael W

منذ 8 سنوات

I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted

BA Brandon C Allen

منذ سنة

This would be useful for my company as well