Deskpro

Feature Request > اقتراحات > مركز المساعدة < Is it possible to remove or hide the default filters?

Is it possible to remove or hide the default filters? Collecting Feedback

- Bart
- اسم المنتدى: #Feature Request

Is it possible to hide or remove some/all of the default "Awaiting Agent" filters in Deskpro? We exclusively use customized filters, so the other ones just take up space (especially on mobile).

تعليقات (٢)

Marion Abramo

منذ 4 سنوات

Is it possible to remove or adjust the awaiting agent section in the ticket view?

Christian

منذ 3 سنوات

Same here, we use custom filters and the default "My Tickets", "My Teams Tickets" and "Unassigned Tickets" don't apply to our tickets.