



[Feature Request](#) > [Insert KB article into Chat](#) < [مركز المساعدة](#) < [اقتراحات](#)

Insert KB article into Chat Planning

- LP Lu Parente
- اسم المنتدى: # Feature Request

Looking for the ability to insert a KB article link or the entire content of a KB article into a chat session with a simple click, just as you can with a KB article into a ticket. We provide a good amount of support using the live .chat function and this would be a huge help. Thank you,Lu