



<u> Feature Request</u> > <u>Initial Response notification from user to agent</u> < <u>مركز المساعدة</u> > <u>اقتراحات</u>

## Initial Response notification from user to agent Collecting Feedback

- C Chad  $\, \bullet \,$
- اسم المنتدى: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but .only on the first response