



<u> Feature Request > Include user message in SLA alert email</u> < مركز المساعدة > اقتراحات

Include user message in SLA alert email Collecting Feedback

- Tommy Jackson •
- اسم المنتدى: #Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the .warning/failure email template. This is not currently supported