



[Feature Request](#) > [Include user message in SLA alert email](#) < [مركز المساعدة](#) < [اقتراحات](#)

Include user message in SLA alert email Collecting Feedback

tommy jackson •
اسم المنتدى: # Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the .warning/failure email template. This is not currently supported