



[Feature Request](#) > [Include user message in SLA alert email](#) < [مركز المساعدة](#) < [اقتراحات](#)

Include user message in SLA alert email Collecting Feedback

Tommy Jackson •

Feature Request# **اسم المنتدى:** •

We have recently begun using SLAs and would like to be able to include the user's message .in the warning/failure email template. This is not currently supported