



[Feature Request > Include cc'd participants in the ticket PDF download and Print copy](#) < [مركز المساعدة > اقتراحات](#)

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

A Angel •
اسم المنتدى: # Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the .cc'd recipients. We'd like this information to be included when downloading or printing a ticket