



<u>Feature Request</u> > <u>Include cc'd participants in the ticket PDF download and Print copy</u> < مركز المساعدة > اقتراحات

Include cc'd participants in the ticket PDF download and Print copy **Collecting Feedback**

- A Angel $\,\bullet\,$
- اسم المنتدى: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the .cc'd recipients. We'd like this information to be included when downloading or printing a ticket