Deskpro

Feature Request > اقتراحات > مركز المساعدة > Inbound SMS/MMS from customers wanting to open tickets
Inbound SMS/MMS from customers wanting to open tickets Collecting Feedback

- Ed
- اسم المنتدى: #Feature Request

With business text messaging growing, Deskpro should have the ability to natively handle inbound SMS/MMS messages similar to the web chat feature. While I think we can get this configured via API and/or Zapier, having this working with Twilio and ZipWhip would be smart.