



[Feature Request](#) > [Improved live reporting for Voice](#) < [اقتراحات](#) < [مركز المساعدة](#)

Improved live reporting for Voice Collecting Feedback

Jeff Hauman •

Feature Request# **اسم المنتدى:** •

.We'd like to be able to report on historic agent availability for the Voice feature
Curently it's possible to report on which agents are online currently but if for example, we
wanted a report that showed which agents were online for voice each day last week we
.wouldn't be able to capture that data
Something similar to the built in agent hours report would be helpful (but showing voice
.availability specifically rather than general active time on the helpdesk