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How to add 'Resolve ticket' buttons at the ticket list of clients' web-view? Collecting Feedback

Aleksei •

Feature Request# • اسم المنتدى:

Is it possible to to add 'Resolve ticket' buttons at the ticket list of clients' web-view?

So our customers can close a ticket quickly that way, and avoid entering each ticket to do so.
Our clients are very much asking for this improvement.

.I attach to this letter an illustration of this