Deskpro

[Feature Request](#) > [Hiding Inactive users and organizations](#) > اقتراحات < مركز المساعدة

Hiding Inactive users and organizations Collecting Feedback

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• اسم المنتدى: #Feature Request

.It would be helpful if it was possible to hide inactive users and organisations in Deskpro

We'd like to be able to stop old users/orgs coming up in searches/adding users to tickets etc
.without having to delete them from the system completely

تعليق (1)

Zsolt Kiss

منذ 4 سنوات

Yes, this would be also needed in the mobile application as well. I mean regarding the deleted
.agents. They are in all of the lists however they are already deleted