Deskpro

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Hiding Inactive users and organizations Collecting Feedback

- EL Earene Lee
- **اسم المنتدى: #**Feature Request

It would be helpful if it was possible to hide inactive users and organisations in Deskpro.

We'd like to be able to stop old users/orgs coming up in searches/adding users to tickets etc without having to delete them from the system completely.

تعليق (1)

Zsolt Kiss

منذ 5 سنوات

Yes, this would be also needed in the mobile application as well. I mean regarding the deleted agents. They are in all of the lists however they are already deleted.