



Feature Request > <u>Have a setting to make it so agents must</u> < <u>مركز المساعدة</u> > <u>provide a label for tickets</u>

Have a setting to make it so agents must provide a label for tickets Collecting Feedback

Mindaugas •

• اسم المنتدى: #Feature Request

Like with custom fields you can 'require agent to enter a value', we would like labels to also have that option. We would like to make it so that agents must .attach a label for a ticket