



[Feature Request](#) > [Grouped Triggers](#) < [اقتراحات](#) < [مركز المساعدة](#)

Grouped Triggers Collecting Feedback

SH Steve, Lam Hang •
اسم المنتدى: # Feature Request

Would be useful to add the ability to group trigger for when department specific triggers are made in order to keep the trigger page tidy. The style of the current folders for triggers are good, so would be great to create more custom folders

تعليقات (٣)

DA **Dustin J. Albright**

منذ 6 سنوات

When you go into the New Ticket triggers, there are two built in folders. I now have 76 triggers and scrolling through the list to try to find them is difficult, and trying to group them is seemingly impossible. Please add the ability to create folders aside from the two built in folders to organize triggers

SK **Steffen Kemme**

منذ 6 سنوات

I have the same issue. One long list of triggers is not easily manageable, so being able to group them into folders would help quite a lot

DA **Dustin J. Albright**

منذ 5 سنوات

There should be a way to group triggers. I have so many new ticket triggers that when I need to edit one I have to scroll around too much to find the one I'm looking for. There are two default groups for Department and Email, we should be able to make more