Deskpro

Feature Request > اقتراحات < مركز المساعدة < For agents to get notifications if their reply has bounced

For agents to get notifications if their reply has bounced Collecting Feedback

- Zachery Woods
- اسم المنتدى: Feature Request#

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well as an option for "read"/"open" tracking.