Deskpro

Deskpro

[مركز المساعدة](#) > [اقتراحات](#) > [For agents to get notifications if their reply has bounced](#) > [Feature Request](#)

For agents to get notifications if their reply has bounced Collecting Feedback

- ZW Zachery Woods
- **اسم المنتدى:** Feature Request#

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well as an option for "read"/"open" tracking.