



[Feature Request](#) > [For agents to get notifications if their reply has bounced](#) < [مركز المساعدة](#) < [اقتراحات](#)

For agents to get notifications if their reply has bounced Collecting Feedback

Zachery Woods •

Feature Request# **اسم المنتدى:** •

Would like a way to an agent that their reply did not get delivered (eg. email/trigger), as well .as an option for "read"/"open" tracking