



[Feature Request](#) > [Fixed Ticket Title](#) < [اقتراحات](#) < [مركز المساعدة](#)

Fixed Ticket Title Collecting Feedback

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Feature Request# [اسم المنتدى](#) •

I would like to have a fixed ticket title bar with ticket subject, ticket ID/reference and requester name.

When working on a ticket and you scroll down in the history to e.g. download attachments of a specific comment you usually want to save the attachments in a folder named with the ticket ID. This means I need to scroll all the way up and remember the ticket ID before I scroll down and find the attachment which I want to save. With a .fixed ticket title I would see this information at all time which would improve the usability