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Fields to be editable by default and auto save when ticket closed Finished

•  مجهول

• اسم المنتدى: Feature Request#

Editing fields on a ticket requires a click on the gear symbol and then a save. Desired
.Implementation: Fields are editable by default and automatically save when ticket is closed

تعليق (1)

Chris Padfield

منذ 6 سنوات

You no longer need to click a gear icon on fields to edit them; however there is still a save
button. This is because with fields that affect other fields - a change to one field may require
changes to other fields before the field should be saved. Also triggers can run when fields are
.changed, so we want to make sure the field change is on purpose