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Export Triggers Data to a CSV file Collecting Feedback

• N Nadia

• اسم المنتدى: # Feature Request

There should be a way to have one overall view of triggers data including the criteria and actions. This is very important as we have a large number of triggers defined and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column. Thank you

تعليق (1)

N Nadia

منذ 8 سنوات

There should be a way where I can export all the triggers defined in Deskpro so as to have a one overall view.

We have defined a large number of triggers and I usually need to locate the triggers where a certain agent is assigned so I can change the agent. If I can export all triggers in CSV format maybe then I can search and sort by a certain column. Thank you