



[\(Bug Report > Errors with certain special characters such as \(ç < اقتراحات < مركز المساعدة](#)

Errors with certain special characters such as (ç) Finished

Philipp Bartsch •

Bug Report# : **اسم المنتدى** •

Hi, I got two system errors (json\_encode(): Invalid UTF-8 sequence in argument ) for using a special character (ç) in a broadcast. While the message was displayed fine for me (as author) all agents got it like shown in the attached image. However in the chat history roughly one third of the message is readable for all, the other two-thirds are lost (the message stops way .(before the special character