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Enabling permissions on macros for Teams Collecting Feedback

Paul Davies •

• اسم المنتدى: # Feature Request

.Ability for macros to be restricted for teams rather than just everyone or individual agents

تعليقات (3)

Gerry Hooper

منذ 6 سنوات

I would like to create macros, and have the ability to give multiple agents and teams access.

.Currently this can only be done at a department level

Christoph Strauss

منذ 6 سنوات

Macros can be shared with everyone or limited to self. I would be nice to be able to share

.macros with a specific team

Samuel Waser

منذ 6 سنوات

Can you please enhance the assignment of macros? I would like to assign macros to teams and departments, just like it is possible to assign snippets or filters to teams. Right now I can

.'only configure usage of macro for 'myself' or 'everyone