Feature Request > Enable Keyboard Shortcuts for individual agents > اقتراحات > مركز المساعدة

Enable Keyboard Shortcuts for individual agents Finished

Douglas Martin •

• اسم المنتدى: #Feature Request

Shortcut Keys have been problematic for many agents so I turned them off ... however some other agents are upset that they are not on. Can it be made so we can Enable/Disable the ?Keyboard shortcuts per agent

تعليقات (٥)

Kellie Patzer

منذ 4 سنوات

Shortcut Keys ON/OFF would be more beneficial at the Agent-level (not at org-level). Half our team wants Shortcut Keys shut OFF. Other half wants them ON. Please consider making !Shortcut Keys ON/OFF decision connected to Agent-level. Thanks

Mark Edwards

منذ 4 سنوات

.This is very important for our organisation as well. Please enable PER agent

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منذ 3 سنوات

1+

Marion Abramo

منذ سنة

.May team is asking for this

Lara Proud

منذ سنة

Agents have the ability to enable or disable Keyboard Shortcuts from their Agent Settings, please see our Agent Guide:

https://support.deskpro.com/en-US/guides/agent-guide-1/keyboard-shortcuts