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Email Template: "Comment Deleted" template is incorrect Finished

Joe Davis •

Feature Request# [اسم المنتدى](#) •

We're running DeskPro #356.1. The 'Comment Deleted' template erroneously sends the user a 'Your comment was read by our agents' instead of a 'Your comment was deleted by our agents' message. The default template subject and body should be updated to correctly describe the action that has taken place. Here's the current default template:
=====
Email Subject:
Your comment was read by our agents
=====
Email Body:
{% set content = comment.getObject() %}
{% set phrase_link %}{{ content.title }}{% endset %}
{ phrase('user.emails.comment_thank-you', 'link': phrase_link}, true) }}
Your comment was used to improve
=====
</ the page.

تعليق (1)

Lara Proud

منذ سنة

This behavior will no longer occur as this Email Template has been replaced in the newer .version of Deskpro