Deskpro

Feature Request > Email replies to notes show as replies, want to be notes < اقتراحات < مركز المساعدة

Email replies to notes show as replies, want to be notes Collecting Feedback

- Tim
- اسم المنتدى: #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.