Deskpro

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Downvote button Collecting Feedback

- L Lucas
- **اسم المنتدى:** #Feature Request

This may not be in the spirit of visibility in some cases, but I would be curious to know if a downvote button feature might be implemented. We had a situation where customers were very vocal about a certain situation, and many were posting feedback comments and upvoting each others. What we weren't able to gauge was how many people disagreed with the situation. It created a positive feedback loop.