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Download multiple tickets at once Collecting Feedback

Stephanie Pelayo •

• اسم المنتدى: #Feature Request

The ability to download multiple tickets at once as PDF (both through the agent interface and (in the helpcenter

تعليق (1)

Steve, Lam Hang

منذ 3 سنوات

Yes this would be a good idea. I have the need to export them as PDF with the Ticket number and subject. Right now it only outputs the ticket number. I have to manually edit the file .names each time