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Display Options for Layouts Collecting Feedback

KO Kyle Oliveira •
اسم المنتدى: # Feature Request

In Departments then Layouts, you can make fields display optionally depending on the default fields provided by Deskpro. I would request the ability to display these fields depending on Custom Fields; again currently only the default fields: Product, Workflow, etc. --- You get this by going to a layout and click on the Gear on the field and .the last option allows you to choose this dependency

تعليقات (٢)

SW Samuel Waser

منذ 6 سنوات

"Additionally, it would be helpful to have the dependency: organization = "example organization

AF Adam Fuller

منذ 10 سنوات

Allow custom ticket fields to be used as criteria when selecting 'Only show this field based on custom criteria' .within a Form