



مركز المساعدة > <u>Disable transcript download</u> < مركز المساعدة > <u>اقتراحات</u>

## Disable transcript download In Development

- FO Futa Odahara •
- اسم المنتدى: #Feature Request

I would like to request a feature to disable the chat transcript to be downloaded by User and Agents according . to Admin set up  $\$ 

:Also, allow the chat transcript depending on some chat criteria such as

- .The Agent has responded  $\, ullet \,$
- .The Agent hasn't responded
  - .Others •