



[Feature Request](#) > [Disable transcript download](#) < [اقتراحات](#) < [مركز المساعدة](#)

Disable transcript download In Development

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Feature Request# **اسم المنتدى** •

I would like to request a feature to disable the chat transcript to be downloaded by User and .Agents according to Admin set up

:Also, allow the chat transcript depending on some chat criteria such as

- .The Agent has responded
- .The Agent hasn't responded
- .Others