



[Feature Request](#) > [Disable the Pending status](#) < [مركز المساعدة](#) < [اقتراحات](#)

Disable the Pending status Collecting Feedback

Miriam •

Feature Request# **اسم المنتدى:** •

We have a simple procedure with the status awaiting user and awaiting agent.

Now the user see the pending status and have question, don't use the procedures, etc.

I want disable this status, like the archived status.

Thanks