



[Feature Request](#) > [Deskpro mobile App prompt](#) < [مركز المساعدة](#) < [اقتراحات](#)

Deskpro mobile App prompt Collecting Feedback

FM Francois Malan •
Feature Request# [اسم المنتدى](#): #

When I get a mail on phone/iPad, when clicking on the link it open webpage, with the suggested app, but the app is installed and configure, why not open the app with the ticket