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Department ticket bubble color Collecting Feedback

Kenneth •

Feature Request# **اسم المنتدى:** •

When looking at the agent interface, overlooking tickets, it would be nice when sorting by department that you could change the color. For example, department: Test (34) (The bubble is blue with white text) Where 34 indicates the amount of tickets in the given department. It is rather difficult to get a nice overview, if you got different organisations. Hope it makes sense.