



 $\underline{\text{Feature Request}} > \underline{\text{Define working hours for escalations}} < \underline{\text{Define working hours for escalations}} < \underline{\text{Define working hours for escalations}}$ 

## **Define working hours for escalations Report**

- KJ Khaled Jmal •
- اسم المنتدى: #Feature Request

Hello,

it would be nice to be able to define working hours for escalations, similar to SLAs