



[Feature Request](#) > [Create an OR function for custom filters](#) < [اقتراحات](#) < [مركز المساعدة](#)

Create an OR function for custom filters Collecting Feedback

• مجهول

• اسم المنتدى: Feature Request#

Create an OR function for filters (i.e. create a filter to search for all tickets that are Unassigned or assigned to me

تعليقات (٤)

Stephen Pienaar

منذ 8 سنوات

.The ability to create filters with OR operations will help with a current need we have

Geraldine Menard

منذ 9 سنوات

In custom filters, the filter show tickets meeting ALL criteria selected. We would like to have the possibility to have filters showing tickets meeting one criteria OR another or ALL criteria .Except this one

Thomas Dakan

منذ 6 سنوات

It would be really helpful if it was possible to create custom filters with logical ORs. For .example: All tickets assigned to agent X OR all tickets assigned to Team Y

Christian

منذ 3 سنوات

This would be a way of adding greater flexibility to filters based on Urgency and Agent .assigned