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Collapsible Interface Elements Collecting Feedback

Eric Warnke •

Feature Request# **اسم المنتدى:** •

The Properties and Actions, People, and Assignments boxes all take up a lot of space. I rarely touch them, so it would be great if they could be moved or collapsible so they can get out of the way

تعليقات (٢)

Tommy Jackson

منذ 11 سنة

.That concept could be useful in a few ways. Think of auto-hide

Aled Treharne

منذ 11 سنة

This needs to be configurable though - we use custom fields on tickets which agents will modify through the life of a ticket (helps track some SLAs). I wouldn't want those to be hidden