



Feature Request > Chat fields required to help with chat reporting < مركز المساعدة > اقتراحات > Chat fields required to help with chat reporting Collecting Feedback

Riccardo •

• اسم المنتدى: #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so .you can see what the chat was marked as