Deskpro
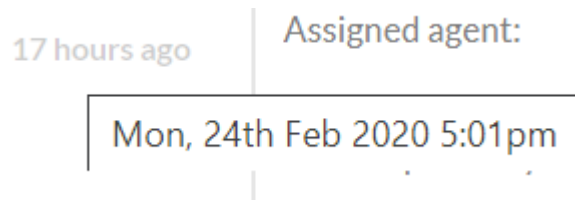
Better visibility of absolute dates/times for tickets on user portal
Collecting Feedback

- MA Marion Abramo
- **اسم المنتدى:** Feature Request#

On the user portal the date when a message was received is displayed, but in relative time (e.g. x hours ago or x days ago). The user can hover their mouse over that timestamp to see the specific date/time:

(We'd like to display the absolute date/time by default (without requiring the user to hover).