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Auto remove user from ticket by user reply/response mails Collecting Feedback

Onur Salman •

Feature Request# **اسم المنتدى:** •

Deskpro automatically add users to tickets if they are in the "to" or "cc" of the email messages. It is good to have an option that as "Keep users as in client Replies", This option must work like "if a client reply to a ticket with removing some people from the mail to's or .cc's, deskpro automatically removes that people from ticket notifications