



[Feature Request](#) > [Auto assign agent and team once you open the ticket](#) < [مركز المساعدة](#) < [اقتراحات](#)

Auto assign agent and team once you open the ticket Report

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Feature Request# **اسم المنتدى:** •

When the agent opens a ticket it would be great to have this auto assigned to them including the team they are in. It will save us a lot of clicks as well