



[Feature Request](#) > [Assign technicians based ticket categories](#) < [اقتراحات](#) < [مركز المساعدة](#)

Assign technicians based ticket categories Archived

Ilya Pekshev •

Feature Request# **اسم المنتدى** •

It would be nice to have an ability to assign tickets to technicians based on tech groups. I.e. i have different tricket categories and different support staff is responsible for handling them. I .can not assign
tickets to specific technician groups, either all or one or none