Deskpro

Feature Request > Agent Unable to Set Language on New Ticket > اقتراحات > مركز المساعدة
Agent Unable to Set Language on New Ticket Collecting Feedback

- Chris
- اسم المنتدى: #Feature Request

If an agent create a new ticket (to send an email to a user - the first email in the chain), when they create a new ticket, there is nowhere to select the language and the from email address.It would be great if the from email address was tied (optionally) to a department.