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Agent Team missing teams and not in order in mobile app Finished

Steve, Lam Hang •

Bug Report# : [اسم المنتدى](#) •

Agent team dropdown missing teams in the mobile app. Confirmed with support that there is a limit. I use the app on Samsung S9+ and I am missing my teams and it is not in .alphabetical order either

تعليق (1)

Eloise Rea

منذ 10 أشهر

Hi Steve, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed in Horizon. I'm very sorry for the delay in providing an update here. We have since .implemented weekly release cycles and reviews to ensure you are always up to date Hopefully, you will have received some information about Horizon and the upgrade options available. If not, you can find all of the information about Deskpro Horizon here:

<https://www.deskpro.com/lp/horizon>