



مركز المساعدة > اقتراحات > Agent Script support < مركز المساعدة

Agent Script support Collecting Feedback

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For certain type of customers, it's great to have the ability to use agent scripts We using zingtree, and it have integrations with most of helpdesks but no deskpro yet. here is sample video https://zingtree.com/zendesk/call-center.php