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Agent Script support Collecting Feedback

YA Yuriy Andamasov •
Feature Request# [اسم المنتدى](#) •

For certain type of customers, it's great to have the ability to use agent scripts
We using zingtree, and it have integrations with most of helpdesks but no deskpro yet.
here is sample video <https://zingtree.com/zendesk/call-center.php>