Agent Messages Text Entry Report

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- **اسم المنتدى:** Feature Request#

Hey there Deskpro, a lot of our agents would really like the text entry part of the Messages window within a ticket to be at the top of the interface instead of the bottom, as just about all the other information on screen is at the top as well. Is there any way to add an option for the Agent to toggle between reply field on bottom or top?

.I have attached a crude copy/paste image of what might work