



[Feature Request](#) > [Agent locked out](#) < [اقتراحات](#) < [مركز المساعدة](#)

Agent locked out Collecting Feedback

Nathan Lennox •

Feature Request# **اسم المنتدى** •

Create a way for the admin to override the log in lockout with too many attempts on Agents  
.to prevent them waiting 15 minuted to access helpdesk