



مركز المساعدة > agent assign for linked tickets created from a forward < مركز المساعدة

agent assign for linked tickets created from a forward Collecting **Feedback**

- HT Henrik Tjernberg •
- اسم المنتدى: #Feature Request

.When using 'Forward as a new linked ticket' in Deskpro there's a checkbox to assign the ticket to an agent I'd like to be able to set this as checked by default so I can automatically assign the newly created tickets to .myself