



[Feature Request](#) > [Admin capability to delete agent IM groups](#) < [اقتراحات](#) < [مركز المساعدة](#)

## Admin capability to delete agent IM groups Collecting Feedback

LV Lauren V •

اسم المنتدى: # Feature Request

I would like admins to have the ability to delete/modify Agent IM groups, even if another agent was the initial creator of the group

### تعليق (1)

LV Lauren Velella

منذ 6 سنوات

We have some Agent IM groups which were created by agents that are no longer with our company but I'm unable to delete these groups. Even if I log in as the agent, I am still not given the "trash can" option to delete the group. An admin should have the ability to delete a group