



مركز المساعدة > Additional total times in DPQL < مركز المساعدة

Additional total times in DPQL Collecting Feedback

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• اسم المنتدى: #Feature Request

:Currently in DPQL there are 4 total time options in the tickets table

total_to_first_reply

total_user_waiting

tickets.total to first reply wh

tickets.total user waiting wh

.It would be helpful if there were more options here

. Specifically a total time the ticket is in the pending status would be particularly useful