



[Feature Request](#) > [Additional total times in DPQL](#) < [اقتراحات](#) < [مركز المساعدة](#)

Additional total times in DPQL Collecting Feedback

- JT Joshua Thompson
- اسم المنتدى: # Feature Request

:Currently in DPQL there are 4 total time options in the tickets table

total_to_first_reply

total_user_waiting

tickets.total_to_first_reply_wh

tickets.total_user_waiting_wh

.It would be helpful if there were more options here

.Specifically a total time the ticket is in the pending status would be particularly useful