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Addition of a FORUM Module on the Portal Finished

Nico •

Feature Request# **اسم المنتدى:** •

Hello, It should be nice having a Forum module :) Nico

تعليق (1)

Lara Proud

منذ 11 شهر

Deskpro's Help Center contains a built-in Forum module, Community. Within Community, you can create various Forums where your end-users and agents can share ideas and submit questions or suggestions using topics that can be discussed, voted on, and commented on to share their views. Plus, from the Agent interface, you can set different statuses to show the progress of a specific topic. You can find out more about setting up Community in our Admin Guide (<https://support.deskpro.com/en-US/guides/admin-guide/community-options>) or actioning and interacting with topics in the Agent Guide (<https://support.deskpro.com/en-US/guides/agent-guide-1/community-introduction-1>).