



['Feature Request](#) > [Add variable to use 'Current assigned agent](#) < [مركز المساعدة](#) < [اقتراحات](#)

Add variable to use 'Current assigned agent' Collecting Feedback

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Feature Request# **اسم المنتدى:** •

Useful if you want to use a trigger/automation to have actions that run only when the person -  
.replying etc is not the assigned agent too

e.g 'when the agent is not the 'assigned agent' add them as a follower