



مركز المساعدة > <u>Add variable to use 'Current assigned agent</u> < مركز المساعدة

Add variable to use 'Current assigned agent' Collecting Feedback

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- اسم المنتدى: #Feature Request
- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not $\frac{1}{2}$.the assigned agent too

e.g 'when the agent is not the 'assigned agent' add them as a follower