



[Feature Request](#) > [Add sub-statuses as a filter grouping option](#) < [اقتراحات](#) < [مركز المساعدة](#)

Add sub-statuses as a filter grouping option Finished

Takahiro Mukoyoshi •

Feature Request# **اسم المنتدى:** •

:We want you to add sub-statuses as a filter grouping option



تعليقات (٣)

Dustin J. Albright

منذ 4 سنوات

We have recently implemented our first sub status, and I'm noticing there is not option to sort by sub-status. I wanted a method to separate user issues from ongoing projects and requests so I added a sub-status under Awaiting Agent, but those tickets are now just sprinkled .throughout my users help request with no way to sort them

Joël Messas

منذ 5 سنوات

It would be great if you could show sub-statuses in the ticket overview filters in the first :column of the UI

Lara Proud

منذ 9 أشهر

Thanks for this suggestion, you are now able to group each of your Ticket Queues by Ticket !Status and Sub-status