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Add 'Review date' option for Guide Report

K Koen •

Feature Request# • اسم المنتدى:

For the Knowledge base articles it's possible to set a 'Review date' and make it mandatory for agents to set such date. It would be great to have the same options for guides and their volumes, chapters, and pages

تعليق (1)

L Lindsay

منذ 3 أشهر

I agree that this would be immensely helpful. Guides were one of the features that sold my organization on .Deskpro as a solution but this prevents their optimal usage