Deskpro

Feature Request > Add option for agent to resend a chat transcript > اقتراحات > مركز المساعدة
to a user

Add option for agent to resend a chat transcript to a user Collecting Feedback

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- اسم المنتدى: #Feature Request

I think it will be very nice if Deskpro have feature to resend or download live chat transcript after live chat has ended. It is very useful when users ask the helpdesk to get chat transcript after live chat has ended with any reason (transcript not sent before, transcript was sent to another email, etc).